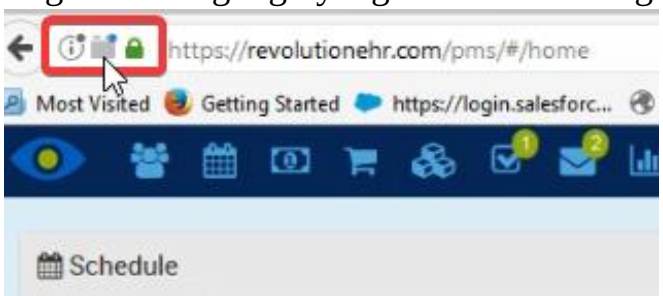
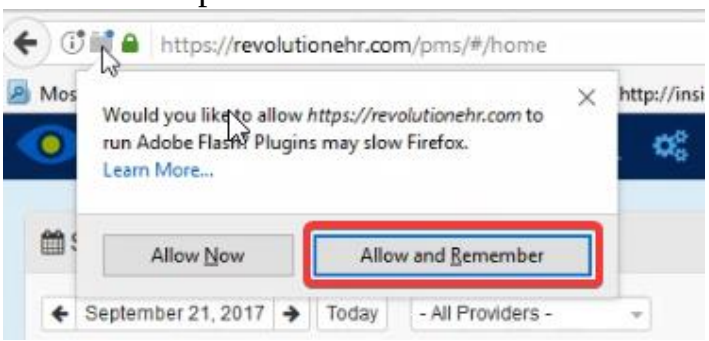
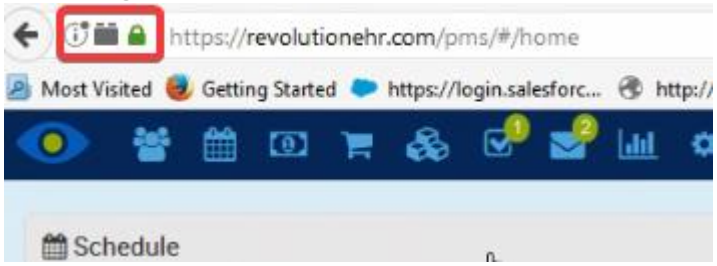
Some offices are experiencing a spinning circle within screens that use Adobe Flash. If you are not able to use certain screens within RevolutionEHR, you will need to check your Firefox Flash plug-in.

Follow these steps to allow RevolutionEHR access to Adobe Flash within Firefox:

1. Log into RevolutionEHR. Look at the very top left of your browser. The Plugin is the light grey lego brick with the green dot. Click on this.



2. Choose the option "Allow and Remember"



3. Log out of RevolutionEHR and back in. That plugin should now be dark grey with no green dot.