

Stage 1 Meaningful EHR Use via RevolutionEHR Menu 5 – Provide Timely Access to Information

Overview

EHR technology should enable a provider to deliver patients with timely access to their health information as it is logged in the EHR. The data may be accessible in an online patient portal or a personal health record (PHR).

MU Objective and Calculation

The objective is to have at least 10 percent of all unique patients seen by the provider be provided timely electronic access to their health information. “Timely” is defined as “available to the patient within four business days of being updated in the EHR.”

Denominator for calculation: Number of unique patients seen by the provider in the reporting period

Numerator for calculation: Number of patients in the denominator who have timely electronic access to their health information online

EXCLUSION: If a provider neither orders lab tests or documents information that would be contained in the problem list, medication list or medication allergy list. Providers who exclude from this objective must select “NO” and click APPLY to attest to the exclusion.

Meaningful Use Discussion

RevolutionEHR allows users to deliver patients their health information via the RevolutionPHR online portal. To grant access to the portal, the user should access the Login Information slider in the Demographic pod under the Login Access slider.

There, clicking the Edit button and then the Allow Login checkbox will create access as long as the patient has a documented email address. A temporary password can be generated by clicking the Random button to assure HIPAA qualification of protecting health information. The patient must have logged access credentials to RevolutionPHR and the provider must have signed the record within 4 days of the encounter to meet this requirement.

Access to this site can be attained via <https://revolutionphr.com/> . RevolutionEHR customers may deliver this address to patients or they can post this URL as a link on their practice website.

This objective focuses on the patient’s availability to access and the timeliness of access, not on utilization. RevolutionEHR counts that a patient has been granted access to the portal as satisfying the objective. The provider is not responsible for ensuring that 10 percent request access or have the means to access, but only that 10 percent of all unique patients seen by the provider could access the information if they so desire.

Conclusion

Meeting this objective is easy because the user only needs to establish a set of RevolutionPHR login credentials for at least ten percent of the patients seen in the reporting period.