Release Notes 6.2.3

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1. Enhancements

1.1 Reports

1.1.1 Audit Log
Audit Log results will now include an ‘Action’ status for create, update, delete, and move (moving individual files) for any files (not folders) and/or drawings found in Documents and Images. Message attachments will be logged with ‘create’ for the ‘Action.’

1.2 Inventory

1.2.1 Generic TT316 Label
We have added a new label format. The new selection is titled “Arch Crown TT316 Foldover Multipurpose.” It is similar to the “Arch Crown TT316 Foldover,” however, this new label format does not have color and sizes.

1.3 Administration

1.3.1 Insurance Company – Allow Discount
Discount Items is not currently allowed for insurance company invoices. We have added a setting within Administration to allow Discount Items. Access Administration → Vendors/Partners → Insurance Companies → open (or add) an insurance company → Company Details slider.

When using ‘Discount Items’ the tax will be calculated based on the discounted amount and will effect the U&C fee billed to the insurance company. We recommend this be taken into consideration before using the ‘Discount Items’ option for insurance.
1.4 Encounter

1.4.1 Encounter Summary

The encounter summary will now include medical orders created from the encounter.
1.4.2 Doctor Electronic Signature on Rx
Providers now have the option to include an electronic signature on prescriptions (Eyeglass, Contact Lens, Medication).

- Access Administration to either upload a scanned image or use a webcam for the provider signature. Administration → Employee/Roles → Employees → open the provider file → Provider Details slider → Provider Signature (tab). Use the upload function button to upload an image, or, use the webcam function button.
  
  - Uploaded images must be .jpg, .gif, or .png.
  - Image resolution should be 300x50 pixels.
  - If using a webcam for the signature---write your signature on a plain sheet of paper and hold it up to the webcam lens. Take a picture of the signature. There are controls within the webcam window for brightness, contrast, saturation, and hue. We recommend turning brightness and contrast ‘up’ and saturation ‘down’ for the best result.

- Access the Preferences slider. Choose the appropriate option for “Always use my signature image on Rx printouts.”
If you choose ‘Yes’ (in the example above) the prescription screen will provide one function button option, ‘Update+Auth.’ The prescription printout will automatically have the electronic signature.

If you choose ‘No’ within Preferences for “Always use my signature image on Rx printouts,” the prescription screen will provide two different function button options, ‘Update+Auth,’ and ‘Update+Auth+Sign.’
1.4.3 Lateral Visual Field Test
Lateral Visual Field test has been added to the library of tests in the Visual Field test category.

1.4.4 Stereo Optical Stereo Test
Stereo Optical Stereo test has been added to the library of tests in the Stereo Test category.
1.4.5 Color Vision
Color Vision test has been added to the library of tests in the Color Vision test category.

1.4.6 Gross Fusion
Gross Fusion test has been added to the library of tests in the Binocular Testing category.

1.4.7 Phoria
Phoria test has been added to the library of tests in the Alignment test category.

1.4.8 Hertel Exophthalmometry
Hertel Exophthalmometry has been added to the library of tests in the Biomicroscope test category.

1.4.9 MMP-9
MMP-9 test has been added to the library of tests in the Biomicroscope Exam test category.
1.4.10 Skin Tag Removal
Skin Tag Removal has been added to the library of tests in the Surgical Procedures test category.

1.4.11 Epilation
Epilation has been added to the library of tests in the Surgical Procedures test category.

1.4.12 Punctual Plugs
Punctual Plugs has been added to the library of tests in the Surgical Procedures test category.

1.4.13 Chalazion Removal
Chalazion Removal has been added to the library of tests in the Surgical Procedures test category.
1.4.14 Cataract Surgery

Cataract Surgery has been added to the library of tests in the Surgical Procedures test category.

1.5 Patients

1.5.1 Demographics → Referral Information

Access a patient → Demographics → Referral Information slider → Referred by. We have replaced the dropdown menu beside the ‘Provider’ field with a search icon. Users will now click the search icon and choose the provider from the list in the popup window.
1.5.2 Surgery History

We have added the ability to delete an entry from the dropdown menu for Surgeon.

Screen image before enhancement.

Screen image after enhancement.

1.6 Orders

1.6.1 Patient Name Tool Tip

We have added a tool tip with the patient’s name displayed when an order has been opened through the Orders module. Access Orders → open an order.

Hover your mouse over the tab with the Order Number. A popup tool tip will have the patient’s name displayed.
2. Fixes

2.1 Patients

2.1.1 Contact Lens Rx Screen
The name of the Contact Lens Rx screen was ‘Eyeglass Prescriptions.’ This has been changed to ‘Contact Lens Prescription.’

Screen image before change.

Screen image after change.

2.1.2 Insurance Pod - VSP Insurance
Access a patient → Insurance pod → VSP Insurance → click ‘Check Eligibility’ → click on the patient name from the Plan Members list → click ‘Check Eligibility.’ The name for the ‘Get Authorization’ buttons has been changed to ‘Authorize All’ and ‘Authorize Split.’ Authorize All will allow the user to authorize all available items and Authorize Split will allow users to only authorize the highlighted item.
2.1.3 Show More Menu
The Show More menu was too long for small screens making the bottom menu items inaccessible. This has been fixed. A scroll bar is now available.

2.1.4 Diagnosis History
If a diagnosis was deactivated within Administration, it was still available within the Diagnosis History screen. This has been fixed.

Access Administration → Data Configuration → Diagnosis → access any diagnosis code with a status of inactive.

Access Patients → open a patient file → Show More → Diagnosis History → Add.

Screen image before fix.

Screen image after fix.

2.2 VSP Integration

2.2.1 Submit Exam Fees
The status of new or established patients was pulled from the patient’s demographics to submit exam fees using the VSP integration. This has been fixed and the status will now pull from the associated encounter.

2.2.2 Medically Necessary Contact Lens Billing
Box 19 of the additional claim information expander will now be sent as the VSP special instructions field to support medically necessary contact lens claim orders.
2.3 Administration

2.3.1 Interview Template

Deactivating an Interview Template was not removing it from the list of options in the dropdown menu for “Interview Template” within the “Encounter Templates” screen. This has been fixed.

Access Administration → Encounters/Interviews → Interview Templates → enable a line-item with a single click and click on ‘Deactivate.’

Access Administration → Encounters/Interviews → Encounter Templates → open a template for editing. The dropdown menu highlighted below will no longer include “inactive” interview templates.
2.4 Encounter

2.4.1 Surgeries
When adding/editing the Surgeries screen and navigating away from the screen before clicking the ‘Save Changes’ button – the system would not close the add/edit area. This has been fixed. If a user begins to add a surgery and does not save it before navigating away from the screen, the add/edit area will no longer be open.

2.4.2 Medications - Prescriptions
The ‘Reviewed’ button on the Medications screen has a tool tip when the user hovers their mouse over the button. This tool tip should read “Reviewed by:” and include the user’s name with a date and time stamp. However, before this fix, the tool tip only read “Reviewed by:” and did not include a user name and date and time stamp.
2.5 Reports

2.5.1 Stage 2 Meaningful Use Report Causing Screen Display Problems

After a Stage 2 Meaningful Use report was created and the user (1) left the Reports screen, and (2) returned and created another report, the new report was not displayed correctly. This has been fixed.

Screen image of new report not displayed correctly.
Screen image of new report after fix.

2.5.2 Stage 2 Meaningful Use for eRx
The Stage 2 Meaningful Use report measure for eRx was using 65% as a passing score. This has been fixed and the report is now using 50%.

2.6 Inventory

2.6.1 Labels
The Arch Crown DT390 Foldover price format would leave off the final zero on the price format. This has been fixed. Before the fix: $260.1. After the fix: $260.10.

2.7 Messaging

2.7.1 Buttons Disabled
After sending a message, some buttons within the message list (logout, lock, filters, delete) would gray out and become disabled for use. This has been fixed.

3. Canada

3.1 Enhancements

3.1.1 Personal Health Number (PHN)
Patients can now be assigned a Personal Health Number (PHN). This field can include numbers, letters, and a dash. Practices can search for patients by this number in the Patients and Schedule modules.
Screen image of new search field within Patient module.

Screen image of new field within Patient module → Demographics pod.

Screen image of new field within Patient module → Demographics → Personal details slider.
Screen image of new field within Patient module → Family/Contacts → Add Family Member.

Screen image of new field within Schedule module → New Appointment → Find Patient.