**Improvement Activity:** Provide 24/7 access to eligible clinicians or groups who have real-time access to patient’s medical record (IA\_EPA\_1)

**Activity Weighting:** High

**Description:** Provide 24/7 access to MIPS eligible clinicians, groups, or care teams for advice about urgent and emergent care (e.g., eligible clinician and care team access to medical record, cross-coverage with access to medical record, or protocol-driven nurse line with access to medical record) that could include one or more of the following: Expanded hours in evenings and weekends with access to the patient medical record (e.g., coordinate with small practices to provide alternate hour office visits and urgent care); Use of alternatives to increase access to care team by MIPS eligible clinicians and groups, such as e-visits, phone visits, group visits, home visits and alternate locations (e.g., senior centers and assisted living centers); and/or Provision of same-day or next-day access to a consistent MIPS eligible clinician, group or care team when needed for urgent care or transition management.

**Eligible clinician name:**

**NPI / Tax ID:**

As the above-named MIPS eligible clinician, I attest that I implemented and utilized an alternative to expand patient access to our practice. I accomplished this through providing after-hours telephone availability for urgent and emergent needs of my patients. As a clinician who uses a cloud-based EHR, I can also access my patient records from anywhere. This combination allows me to provide 24/7 availability to patients while also having 24/7 access to their medical records.

**Activity Start / End Date:**